

SPF Information Trust but Verify

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Tom is a 44-year veteran of the spray foam industry, is a graduate of Ryerson University's Chemical Engineering program, advanced studies in Business Management, Polymer Chemistry and Building Science. Tom has held various positions from Development Chemist, Technical Manager, Global Marketing Manager, Business Manager and Vice President of Building Science and Innovation in Canada and the United States with some of the biggest names in our industry including BASF, Honeywell, Demilec and Huntsman.

Tom's SPFA efforts include Chairman of the Consultants Committee, member of the Building Envelope Committee, Advocacy Committee, Training Committee and Geotech Committee.

As an independent consultant Tom is here to help you succeed.

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"Our policy is to comply with all federal, state and local laws, including the antitrust laws. It is expected that all company member representatives involved in SPFA activities and SPFA staff will be sensitive to the unique legal issues involving trade associations and, accordingly, will take all measures necessary to comply with U.S. antitrust laws and similar foreign competition laws."

It is a per se violation of the federal antitrust laws for competitors to agree on prices, limitation of supplies, allocation of customers or territory, or boycotts. "Per se" means that no legal defense can be used to mitigate this automatic violation.

Even an agreement by competitors that is for the good of society and our industry may be a violation of the antitrust laws if it could affect competition.

If a topic of antitrust concern is raised at any time during a meeting, note your objection for the record. If the topic continues to be discussed, you should leave the room immediately and contact SPFA's general counsel and your company's attorney for further guidance.

Ensure that every SPFA meeting, where members are present, has an agenda, the agenda is followed, and minutes are kept by SPFA staff of the proceedings.

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Today's Presentation

Learning Objectives

Identify Risk at every level of operation

Identify the primary pieces of information needed

Discuss components of a robust evaluation process

Examples from the field



We *assume* that because a product is available for sale, it's been tested and approved for the represented use.



5-hour Energy alleged that its energy drink shots were better than coffee and that doctors recommended it. Those claims were misleading and the makers of 5-Hour Energy were ordered to pay \$4.3 million in penalties and fees.





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Raw Material Manufacturing

Resin Manufacturing

Transportation

Storage

Foam Manufacturing

Customer Satisfaction



Raw Material Resin Foam Client



Raw Material Resin Foam Client

QC Checks (ISO?)

Trend Charts

Retain Sample



Raw Material	Resin	Foam	Client	
QC Checks (ISO ?)	Incoming RM QC			
Trend Charts	Weight/Flow			
Retain Sample	ISO Cert?			
	Spray QC (process)			
	Retain Sample			



Raw Material	Resin	Foam	Client
QC Checks (ISO ?)	Incoming RM QC	Approvals	
Trend Charts	Weight/Flow	C of A	
Retain Sample	ISO Cert?	Shelf-Life	
	Spray QC (process)	Daily WR	
	Retain Sample	Equipment	



Raw Material	Resin	Foam	Client
QC Checks (ISO ?)	Incoming RM QC	Approvals	Survey
Trend Charts	Weight/Flow	C of A	Follow up
Retain Sample	ISO Cert?	Shelf-Life	Review
	Spray QC (process)	Daily WR	
	Retain Sample	Equipment	



Resin Client **Raw Material Foam** QC Checks (ISO?) Incoming RM QC **Approvals** Survey Weight/Flow Follow up **Trend Charts** C of A Retain Sample ISO Cert? Shelf-Life Review Spray QC (process) Daily WR Equipment Retain Sample



Evaluation Process

Institute an evaluation process for each/every job, and each/every product.

Create a checklist for each material/job and include it in file.

Does my foam (chemical purchase) meet the requirements to be used.

- SDS
- TDS
- US Test methods and US laboratory
- US Material Standard (Insulation Type / Sealant)
- Third Party Evaluation
- Code Compliance
- Labeling (FTC)



Examples



Promotes use as an "insulation" for use between studs, open surfaces etc. (A sealant intended as a bead but can be "sprayed")

No SDS available

blowing agent? safety (PPE / Exposure)

No US testing (DIN tests)

Data provided not based on US test methods

No third-party evaluation

Not US FTC compliant as an insulation



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Considerations for Material Purchase

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Considerations for Bid Submittal

Does my proposal/intention meet the requirements?

- Enough R to eliminate potential for condensation (prescriptive / performance)
- Is my foam the correct choice (open / closed / hybrid)
- Will I need auxiliary heat (what type / when)
- Isolation and Ventilation strategy (site specific / Re-entry / Re-occupancy)
- Substrate prep (inspected / prep / replace / protection)
- Fire protection requirements
- Safety Items required (site specific)
- Contract Docs / Disclaimers / Warranties



Daily Work Reports

DWR's document key aspects of the work performed on that day.

- Materials and Equipment
- Application specifics (location / system used)
- Individuals on site
- Testing and results (Density / Adhesion / Thickness)
- General notes (problems / observations)
- Take photos of every job (Promotional and Documentation)



Daily Work Reports

DWR's available from many sources Daily Work Record - Insulation Contractor / Johns Manville Daily Work Log for JM Corbond® Spray Polyurethane Foam Crew & Rig Project Name Customer Name Project Address Customer Gaco 183M-CAN Closed Cell Foam - CCMC #13644-L Phone # **Gaco Western** CPI H&S ID# GacolnsulBarrier Open Cell Foam - CCMC #13249-F Remodel Daily Work Report PROJECT DATA sa. feet Corbond III Corbond IV OC Other s (Identify safety officer with a *) Assignment ☐ New Building Installation ☐ Retrofit Installation Mixing Chamb **Daily Job Site Record** SPRAY/ENVIR ostrate & Setup Rig Identifier Crew Leader Dry? Y/N Properly fastened? Y/N Clean? Y/N Cust phone # gns up, secured from ccess & method Job Type TEST RESULTS Primer Required? Y / N Density = o/m ented to outside? Y / N Protective coating required? Y / N ayed in place until specified time to occupancy? Y / N # of Hours to ventilate stalled Thick stalled Thick nformation SUBSTRATE (Foam Type Begin Lot # Actual Area sprayed (Circle) Time Time Supplied air for sprayer? Are Signs Posted? Yes / No Full Face w/ P100/OV filters for Is A Thermal Yes / No Yes / No OC CC How many Hours Was The Ventilation Left in Place After Completion Of The Job? OC CC t & Processing Information Type Of Substrate Air Temp Stroke Count Estimated Actual Gun Type Moisture Level % Mixing Chamber Type of Proportioner Ambient Temp Type of Gun Cycle Count & % Rel. Humid Hose Temp A pressure Equip Maintenance or application problems:



All jobs in Canada

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Project Information

Material Information

Equipment Info

Environment

Substrate

Testing

Adhesion

Cohesion

Density

Thickness

Signature



Information is Power



Information is Power





Information is Power





Equipment Data

Biggest shift in our industry over the past 5 years is related to ratio monitoring and control.

Trending towards "output monitoring and report" capability

Ratio Monitoring Fixed Ratio

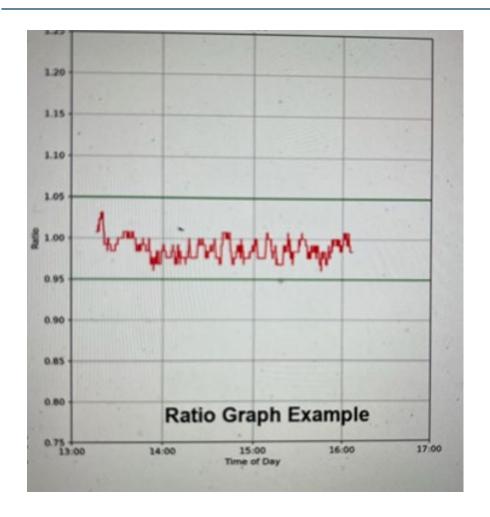
Pressure imbalance leading to poorly mixed foam

Ratio Adjustments Mass Flow Meter / Pump RPM

Comes down to Installed Foam Quality



Equipment Data



Leading manufacturers offer ratio **monitoring** and **reporting**.

Some proportioners provide ratio monitoring and continuous ratio control capability.



Why???

Make More Money Increase Bid Closure Rate Accuracy

PM Schedule Predict

With more information, the ability to predict (reduce) downtime coupled with accurate historical data results in more accurate bids.

Reduce Liability Hold onto Money Evidence

With more information, the liability is shifting towards the contractor/installer.



Summary

Data and Information is / can be generated at the point of manufacture of raw materials, blended resin systems and field installed insulation foam.

Product users/purchasers **must** verify the appropriate information is provided by the manufacturer or brand owner.

Processing and manufacturing trends include more accurate material metering including field installation ratio monitoring and control.



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With Access comes Accountability and Liability

